

ARISTO CAST

INVESTMENT CASTING

Dear Valued Customer:

In today's rush to get your product to the marketplace, we have serious responsibilities to each other. We as a quality supplier, and your firm, as a quality purchaser, need to work closely through communication and engineering response.

Time is always a key factor in our daily schedule, but sometimes due to urgency of delivery or quote response, we accelerate our manufacturing process before all the information and data is in place. This causes mistakes and undue loss of time when indeed, we are really intending to save time.

Therefore, to fulfill your requirements to the fullest, we must re-institute some hard and fast rules.

No parts will be produced or shipped by Aristo Cast, Inc., without a written purchase order that fully covers our quotation, including part number, revision level of drawing, or date of math data transmission.

We hope that these rules will be acceptable to your designers and engineers, and especially to your purchasing personnel. We feel that if these few business rules are followed, delays caused by improper information can be eliminated.

Thank you in advance for your cooperation in this matter.

Yours sincerely,

Aristo Cast Inc.

ARISTO CAST, INC.

7400 Research Drive | Almont, MI 48003 | (810) 798-2900
www.aristo-cast.com

STANDARD TERMS & CONDITIONS

1. Acceptance and Modification

This quotation becomes a binding contract upon placement of a purchase order with Aristo Cast, Inc. (Aristo Cast) and Aristo Cast's acceptance and acknowledgment of said purchase order, subject to the terms and conditions contained herein.

Any modification, addition, or deviation from these terms and conditions shall not be valid unless agreed to in writing and signed by an authorized representative of Aristo Cast.

2. Prices

All prices are in U.S. funds and are F.O.B. Almont, Michigan 48003. Prices do not include freight, taxes, duties, or other applicable charges unless specifically stated otherwise.

A 4% convenience fee will be charged on payments made by credit card.

3. Claims

Claims for shortage or defective material must be made in writing within ten (10) days of receipt of the merchandise. If a shipment is short and was shipped by common carrier, the shortage must be noted with the carrier at the time of delivery.

Any returns must be approved in advance by an authorized representative of Aristo Cast prior to shipment of the returned material.

Damage, defects, or other conditions occurring after castings have been delivered to, transferred to, or processed by a third-party service provider designated, specified, directed, or required by the Buyer shall not be considered a defect in Aristo Cast's workmanship or material and shall be subject to Section 8, Customer-Directed Outside Processing.

4. Invoice Terms

Invoice terms may vary and will be stated on the face of the invoice. Payment terms begin on the date of invoice, not the date of receipt.

If payment is made within ten (10) days, the Buyer is eligible to deduct two percent (2%), provided all other terms of the invoice are satisfied.

Balances not paid within forty-five (45) days from the invoice date may accrue a service charge of two percent (2%) per month, or the maximum amount permitted by applicable law, whichever is less.

Any invoice discrepancies must be reported to Aristo Cast within five (5) working days of receipt of the invoice.

5. Miscellaneous

Any order resulting from this quotation shall be governed by and construed in accordance with the laws of the State of Michigan.

Buyer agrees to allow Aristo Cast to audit Buyer's vendors in lieu of formal ISO certification, when applicable and as reasonably requested by Aristo Cast.

6. Casting Integrity

Aristo Cast will use its investment casting knowledge, experience, and established manufacturing processes to produce castings with the highest degree of internal integrity reasonably achievable.

However, Aristo Cast does not guarantee that castings will be completely free of porosity or other internal discontinuities unless specific inspection requirements, including applicable X-ray or other nondestructive testing specifications, are agreed upon in writing prior to receipt and acceptance of the purchase order.

7. Data and Engineering Information

All prototype and production purchase orders based upon the use of solid-model CAD data for the manufacture of tooling, prototype patterns, or castings must clearly identify the applicable revision level and/or date of the CAD or mathematical data.

Aristo Cast shall not be responsible for discrepancies, delays, or resulting costs arising from incomplete, inaccurate, conflicting, or improperly identified engineering data supplied or approved by the Buyer.

8. Customer-Directed Outside Processing

When the Buyer requires or directs Aristo Cast to use a specific outside processor, coating facility, heat treater, inspection facility, or other third-party service provider, Aristo Cast is not responsible for damage or loss to the castings that occurs as a result of the services performed by that outside company.

Aristo Cast will take reasonable care in handling and shipping the castings to the designated outside processor. However, once castings are in the hands of a customer-directed outside processor, Aristo Cast is not responsible for damage, defects, dimensional changes, contamination, coating issues, or destruction resulting from the outside processing.

The Buyer is responsible for the full price of the castings, even if the castings are damaged or destroyed by the customer-directed outside processor. Damage or destruction by the outside processor does not cancel the Buyer's responsibility to pay for the castings.

If the castings need to be remade, repaired, reworked, or replaced because of damage caused by the customer-directed outside processor, the additional work will be quoted and billed separately.

The Buyer understands that outside processing can involve risks that may result in damage to or loss of the castings. When the buyer or directs the use of a particular outside processor, those risks and any resulting costs are the responsibility of the Buyer.

Last Revised September 11th, 2026